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Terms and Conditions

To ensure the comfort and safety of all our guests, the following policies will be strictly observed during your stay:

1. Parents/Chaperones are ALWAYS responsible for the conduct of their children/group members.
2. Lodge QUIET HOURS begin at 10:00 p.m., nightly and end at 9:00 a.m. the following morning.
Loud noise or loud music or loud voices, horseplay anywhere, running anywhere on the property, high traffic and loitering are not permitted and can result in immediate eviction with no refund.
3. A 10:00 p.m. curfew will be strictly enforced for all unaccompanied minors (17 years & under). Children under the age of 12 must always be accompanied by an adult while at the Lodge.
4. Noise levels should be at an acceptable level as judged by the Lodge's other guests and Lodge Management. If Lodge Management receives a noise complaint, we will only give one warning to quieten down. Receiving a second complaint will result in the room(s) being asked to leave the Lodge and no refund will be given.
5. Food and Beverage in the public areas and meeting rooms must be approved by the Lodge. Food and beverage must be handled in a hygienic way.
6. Shoes and shirts are always required in all public areas.
7. The pool and Battle fit / Yoga exercise area are for the use of REGISTERED Lodge guests ONLY.
8. No food or glass containers allowed within 2 m of the pool.
9. All minors (16 years and under) MUST ALWAYS BE accompanied by an adult (at least 18 years of age) when in the in the pool area.
10. NO PLAYING WITH SPORTS EQUIPMENT IN THE LODGE ROOMS. Confiscation of equipment will be immediate.
11. Any guests found tampering with the Lodge fire/emergency system will be subject to a minimum R10,000.00 fine. This includes fire extinguishers missing after checking out.
12. The registered guest(s) of each room is responsible for the behaviour and actions of anyone in and visiting their suite and must ensure their visitors abide by all Lodge rules and regulations.

13. No climbing, walking, or laying in the animal area of the property (beyond the fenced area).
14. No more than six (6) guests are allowed in the Lodge's double-bedded suites, and no more than four (4) guests are allowed in the Lodge's king bedded suites, in accordance with State and Local Fire Ordinances.
15. We understand and respect your need for privacy. The Lodge reserves the right to visually inspect all guest rooms every 24 hours to ensure the well-being of our guests and confirm the condition of the room.
16. No confetti or Silly String or any materials requiring special cleaning actions is permitted in the Lodge guest rooms, public areas or meeting rooms. If this policy is violated, you will incur a R2500.00 cleaning fee.
17. Smoking is not allowed in any rooms or anywhere other than the designated smoking areas, if you are found to have smoked outside of the designated area, you will incur a R2500.00 charge for deep cleaning. Bush/Veld fires are a major hazard on the Highveld, this property: Should a fire be caused by a guest, the guest agrees to be held liable for the full amount of all damage caused.
18. It is the responsibility of the contract/conduct policy signee and/or onsite contact to distribute this information to all pertinent persons in the group.
19. Entry and stay on the premises of Airport Game Lodge (Pty) Ltd is only allowed with a valid COVID-19 vaccination certificate.

Please provide the name and cell phone number of the individual onsite, who is responsible for the group, so that we can contact you should any problems arise during your visit.

Onsite Contact Name (print): _____

Cellphone #: _____

Group Name: _____

Indemnity:

1. in my personal capacity and as duly authorised representative of all the persons accompanying me ("the Indemnitor"), do hereby agree and state:
 - 1.1. For the purposes of this Indemnity and Waiver, the term "**Released Parties**" means and refers individually and collectively to **Airport Game Lodge Pty Ltd**, its holding or subsidiary entities (where applicable), affiliates, successors in title and assigns, and its directors, officers, employees, agents, contractors, partners, shareholders and/or representatives.
 - 1.2. The Indemnitor and all persons accompanying the Indemnitor hereby indemnifies the Released Parties against any and all liability, loss, costs or damages (including consequential damages and pure economic loss) that may be incurred or suffered by the Released Parties as a result of claims or charges made against the Released Parties (whether at the instance of the Indemnitor, any person accompanying the Indemnitor or a third party) related to:
 - 1.2.1. the infringement of any right, title or interest, whether the claim or action arises from delict or contract, related to the Indemnitor's or any person accompanying the Indemnitor's entry upon the property and/or occupation, use, participation or utilisation of any of the activities, facilities, amenities, services, vehicles, equipment, fixtures or fittings available or offered on the property of the Released Parties;
 - 1.2.2. any injury, illness, damage, loss, harm or death of the Indemnitor, any person accompanying the Indemnitor or any other third party or which the Indemnitor, any person accompanying the Indemnitor or any other third party may incur or suffer arising out of or pursuant to the entry upon the property and/or occupation, use, participation or utilisation of any of the activities, facilities, amenities, services, vehicles,

equipment, fixtures or fittings available or offered on the property of the Released Parties, whether occurring before, during or after the Indemnitor's or any person accompanying the Indemnitor's entry upon the property of the Released Parties, and such indemnity shall extend to the reasonable costs that may be incurred by the Released Parties in defending any action instituted against him/her/it/them.

- 1.2.3. In addition, the Indemnitor and any person accompanying the Indemnitor hereby irrevocably waive and abandon any claim of whatsoever nature they may have against the Released Party in respect of any injury, illness, damage, loss, harm or death they may suffer or incur arising out of or pursuant to whatsoever cause, including the entry upon the property and/or occupation, use, participation or utilisation of any of the activities, facilities, amenities, services, vehicles, equipment, fixtures or fittings available or offered on the property of the Released Parties or any negligent act or omission on the part of the Released Parties.
- 1.2.4. The signatory agrees to full financial liability for any and all accounts accrued during their stay inclusive, but not limited to, accommodation and extras. And agrees that these will be settled in full by no later than the date of check out.
- 1.2.5. The signatory of this Indemnity and Waiver warrants and guarantees that he/she is duly authorised to sign this Indemnity and Waiver on behalf of all the persons accompanying him/her.
2. THUS, DONE AND SIGNED BY THE INDEMNITOR WHO IS DUALY AUTHORIZED TO SIGN ON BEHALF OF ALL ACCOMPANING GUESTS AT Airport Game Lodge Pty Ltd:

Cancellation Policy

50% Deposit payment is required to secure your booking, the balance payment will be due 1 week prior to arrival Cancellation within 1 week is subject to a 50% charge for the first night stay (That gives us a fair chance to rent out that room at a 50% discount) Cancellation within 24 hours is subject to a 100% charge for the first night stay Please note that the cancellation must be by email to: booking@airport-game-lodge.co.za

Late Payment Policy

Payable within 30 days 2% interest per month for late payment